



Interfaith Nutrition Network Shelter Program Overview

Judith K. Dean, Director of Shelter Programs

Board of Directors Meeting

May 18, 2018

INN Shelters



Donald Axinn INN Men's Shelter

Jerusalem Avenue, Hempstead

14 single beds in two bunk rooms.

Down from 20 beds in 2015.



Rosa Parks INN - Family Shelter

Rosa Parks INN Family Shelter

Whitehouse Avenue, Roosevelt

25 Beds 9 in Rooms on 2 floors

Down from 32 beds in 2015.



Edna Moran INN Family Shelter

324 Main Street, Hempstead

32 Beds 12 Rooms on 3 floors

Down from 44 beds in 2014.

What is a Nassau County Shelter and how do occupants get placed there?

- Anyone who is a documented U.S. citizen, legal resident or Green Card Holder (and some categories of refugees) may be deemed eligible by DSS for Emergency Housing. Parents of U.S. Citizens are eligible.
- Must prove prior residency in Nassau County and demonstrate the lack of available housing, such as eviction notice.
- Must apply at Nassau County DSS in Uniondale, L.I., NY.
- DSS makes placement to any contracted Nassau County shelter. Providers, such as The INN do not control which individuals/families are sent to our shelters.
- The INN has an MOU with Nassau County DSS for operation of the shelters. The MOU details INN requirements & responsibilities.
- Regular inspections of the shelters are conducted by OTDA and DSS. Inspections may result in beds being removed or the completion of mandatory repairs.

DSS Shelter Reimbursement Rates

Family Shelters Rate - Based on Room Size & Length of Occupancy

Family Size: 2 to 3 Family Members

Days	Rate Per Night
0-90	\$140
91-150	\$112
151+	\$84

Family Size: 4 to 5 Family Members

Days	Rate Per Night
0-90	\$175
91-150	\$140
151+	\$105

Family Size: 6+ Family Members

Days	Rate Per Night
0-90	\$210
91-150	\$168
151+	\$126

DSS Shelter Reimbursement Rates

Single Men Bed Rates – Based on Length of Stay

DAYS	RATE PER NIGHT
0-90	\$72
91-150	\$58
151+	\$43

SHELTER BOARD REPORT EXCERPT

Strengths Summary: 1 family secured permanent housing during this reporting period. This represents a major milestone as the family is a large one with a long history of multiple challenges, including health, mental health, substance abuse and child welfare concerns. The family secured Permanent Supportive Housing through LICH*. 1 Family was approved for the INN’s Long Term Housing Program with a Move-In Date of 5/1/18. 3 DAI guests are employed. 14 family shelter guests are employed. 9 guests are enrolled in employment programs and 4 individuals in the family shelters participate in educational programs. LICH offered a training on their updated Coordinated Entry Processes to INN Shelter Management and followed up by providing information on where INN shelter guests are on the LICH list. **Summary of Challenges:** Lack of available, low cost housing, landlords requiring baseline credit scores & favorable credit & housing histories continue to make permanent housing elusive for guests. Agency revenue has declined significantly due to reductions in DSS reimbursement rates after 90 and 150 days, the 2012 change from *per person* to *per family* rates and 2016/17 bed losses following state (OTDA) and county (DSS) shelter inspections. These continue to be the greatest barriers to permanent housing for Nassau County Emergency Shelter Guests.

Current Occupancy by Family (as of 5/3/18)		
Shelter	Maximum Capacity	Current Occupancy
Edna Moran INN	12 Families	12
Rosa Parks INN	9 Families	9
Total	21	21
Current Occupancy by Individual (as of 5/8/18)		
Shelter	Maximum Capacity	Current Occupancy
Edna Moran INN	32	27
Rosa Parks INN	25	24
Donald Axinn INN	14	14
Total	71	65
Guests Who Moved into Permanent Housing during the Reporting Period		
# Families Accepted Into The INN’s Long Term Housing		1
# Families Who Moved Into Other Permanent Housing		1
# Single Men Who Moved to Permanent Housing		1

Summary of Challenges

INN Revenue Challenges

- OTDA/DSS Reduction in Shelter Beds
- DSS Reimbursement Rates *and* Sliding Scale
- 2012 DSS Change from 'Per Person' to 'Per Family Size' Reimbursement Rate

Guest Permanency Challenges

- **Market Rent vs. DSS Housing Budgets**
- **Shelter Fees for Working Adults (80-90% of Income/Month)**
(Generally Up to \$1400/month)
- **Insufficient Nassau County Low-Income Housing Stock**
- **“New” Landlord Requirements** for potential tenants
(Credit Scores/Employment Hx/Eviction Hx/DSS Vouchers/Work Hx)
- **Guest Immigration Status**

2017 DSS INSPECTION

EDNA MORAN INN ROOM COMPOSITIONS

ROOM NUMBER	PREVIOUS CAPACITY	ROOM SET-UP	NEW ROOM CAPACITY	CHANGE	CRIB	INSTRUCTIONS
1A	<u>4</u>	Full Bed, Bunk Bed	<u>2</u>	-2	No	CAN ADD A CRIB BUT FULL BED MUST BE REMOVED (3 WITH CRIB)
1	<u>4</u>	Full Bed, Bunk Bed	<u>3</u>	-1	No	FULL BED MUST BE SWITCHED TO A TWIN BED
2	<u>3</u>	Twin Bed, Bunk Bed	<u>3</u>	NONE	No	NO CHANGE REQUIRED
3	<u>4</u>	Twin Bed, Bunk Bed, Crib	<u>3</u>	-1	Remove	CRIB MUST BE REMOVED
4	<u>2</u>	Twin Bed, Crib	<u>2</u>	NONE	Yes	NO CHANGE REQUIRED
5	<u>3</u>	Bunk Bed, Crib	<u>2</u>	-1	Yes	CRIB MUST BE REMOVED
6	<u>2</u>	2 Twin Beds	<u>2</u>	NONE	No	NO CHANGE REQUIRED
7	<u>4</u>	Full Bed, Bunk bed	<u>3</u>	-1	No	Full Bed Can Remain for Single Guest vs. a Couple
8	<u>4</u>	Full Bed, Bunk Bed	<u>3</u>	-1	No	Full Bed Can Remain for Single Guest vs. a Couple
9	<u>4</u>	Full Bed, Bunk Bed	<u>3</u>	-1	No	Full Bed Can Remain for Single Guest vs. a couple
10	<u>2</u>	2 Twin Beds	<u>2</u>	NONE	No	WINDOWGUARD CHANGED TO QUICK RELEASE
11	<u>2</u>	Twin Bed, Crib	<u>2</u>	NONE	Yes	WINDOWGUARD CHANGED TO QUICK RELEASE

Represents 2017 8 bed reduction in EMI Shelter Capacity

LONG TERM SHELTER GUESTS

LONG TERM GUESTS	6 MONTHS +
EMI	8 Families
RPI	5 Families
DAI	4 Single Men

- **Why?**
- **RPI: 1/3 (3 of the 9 total Families)** at RPI have undocumented heads of households. That means no SS#, No Legal Documents, No IDs, No legal work.
- **DAI: Almost ½ (6 of the 14 total men)** at DAI have pending SSI/SSD cases. This means they cannot work F/T because they are demonstrating an inability to work based on disability or age.
- **EMI: 2/3 (8 of 12 adults)** of EMI's guests are employed. This means they are required to pay DSS a Shelter Fee for their accommodations (\$200-\$1400+) per month. This makes saving to relocate to a permanent home difficult.

DSS HOUSING BUDGETS VS. MARKET RENT

FAMILY SIZE	DSS HOUSING BUDGET	APARTMENT SIZE	MARKET RENT RANGE
Single Man	\$550 ALLOWANCE	Communal/Share a Room with a Single Bed	\$550-\$600
		Studio	\$900-\$1,400
Parent & 1 Child	\$850-\$920	1-Bedroom	\$1,300-\$1,600
Parent & 2 Children	\$1,000-1,200	2-Bedroom	\$1,600-\$2,000
Parent & 3 Children	1,400 Max	3-Bedroom	\$2,000+

Long Island Coalition for the Homeless (LICH)

What is the LICH?

LICH is the Lead Agency for all Nassau and Suffolk County agencies serving the homeless. As such they distribute state funds, set priorities and host monthly Continuum of Care Meetings.

Coalition Priorities :

LICH is currently coordinating all Permanent Supportive Housing (PSH) Beds in Long Island. This means that any agency that has vacant beds available for Permanent Supportive Housing (housing with social services attached) must make those beds available to LICH to place eligible singles or families. This is done based on length of homelessness.

The coalition is targeting the most chronically homeless singles and families for placement. These are people homeless over 1 year and who have a disability. The coalition is *currently* focused on people homeless for **3 years or more** with a goal of being able to get to people homeless 9 months or more by 2020.

The Double-Edged Sword

Strengths/Weaknesses of The INN's Shelter Program

- **The INN staffs its Shelters with Master's Level Social Workers and maintains double-staff shift coverage on all shifts.** The INN enjoys an uncharacteristically positive relationship with DSS for many reasons, including the trust DSS has that guests of The INN will be cared for, assisted and treated with dignity and respect. Families with complicated cases are often sent to INN shelters because of the service reputation of the organization.
- **The INN has not engaged in the practice of forcing guests out based on length of stay.** DSS revenue is insufficient to run an emergency shelter. Providers suffer financial loss as a result. Some opt to force guests out to bring in new guests and restart the reimbursement level at the highest rate. The INN provides support, services and care to our guests throughout the life of their homelessness with a goal of permanency.
- **The INN provides a home-like environment for people in need.** From clean, comfortable accommodations, to prepared meals and laundry facilities, The INN does it's best to meet the needs of our guests in crisis.

Q & A

Thank You