

2023 FACT SHEET

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How THE INN Maintains the 'SAFETY NET' for Those in Need

THE CENTER FOR FISCAL YEAR 2023* THE MARY BRENNAN INN (MBI) THE INN TRANSFORMATIVE CHANGE (CTC) SOUP KITCHEN **HOUSING PROGRAMS REVENUE:** \$9.6 Million ** **SUPPORTIVE SERVICES** MBI Meals Served 2019 - 2023 **Cumulative Visits** Contributions 16% 102,457 Government 100,000 357,335 43% Fundina 81.874 19% 350,000 In 2023: 80.000 Events 61,844 23% 300,000 Covid Funding **Emergency Shelter Housing** 60,000 44,175 250,000 221,023 54 Beds and 5 Cribs 206,729 211,633 40,000 ** Excludes \$2.2 Million for Capital Campaign in two family-like homes 27,205 200,000 The Donald Axinn INN 20,000 **OPERATING EXPENSES: \$9.0 Million** 150,000 Men's Shelter: 101,595 276 quests 2019 2020 2021 2022 2023 100,000 7,180 Guest Nights 15% Program Expenses The Edna Moran INN **Cumulative Guests** 50,000 Family Shelter: 14,274 Fundraising and 14.000 227 children and 167 adults 85% Administration 2019 2020 2021 2022 2023 10,297 Guest Nights 12.000 11,383 10.000 Who We Served 9,250 30% 61% * Audited Annual Report, Fiscal Year July 1 - June 30 **Crisis Housing Guest Nights** 22% 7.626 8.000 128 17% 13% Adults 18-64 yrs **STAFF / VOLUNTEERS** 6,000 -5.138210.039 14% 70% **Paid** Volunteers **Long Term Housing Guest Nights** 78% 4.000 **Children** <18 yrs * 101,410 meals 83% **59% Staff** 39% 28% 86% 7.300 2.000 Seniors > 65 yrs 45,886 meals **Total Guest Housing Nights** 2019 2020 2021 2022 2023 24,905 Singles Families *The number of children served increased by 33% over 2022

102,457

MEALS SERVED SINCE 1983

at INN soup kitchens and shelters







3,233 1,264 1,006 1,322 **2,375**





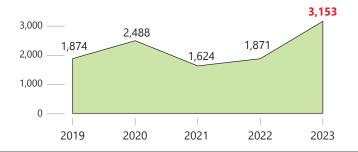
16,162,528

(Interfaith Nutrition Network)

Increase in Guest Registrations

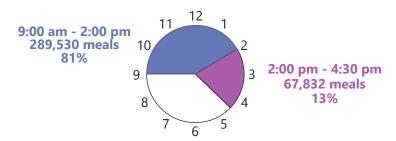
New guest registrations increased by 68% over the previous year.

New Guest Registrations 2019 - 2023



Expanded Meal Service

MBI extended meal distribution times from 2:00 pm to 4:30 pm to better serve the guests.



973 meals were served on Thanksgiving and Christmas Day. This was the first time since Covid that MBI was open for the holidays.

New Clothing Boutique

The Clothing Boutique was relocated to a renovated space within our new building at 88 Madison Avenue. Guests now shop on an appointment basis to select clothing and housewares items.

94,955 clothing items were distributed to 1,471 quests.

Good News Guest Story: Moving on to Brighter Days

"I'm moving out of the area, but I just wanted to thank you for all you've done for me, I feel like you saved my life!"

With these words, "Kenny", came to say good-bye to the staff at the Center for Transformative Change (CTC) and let them know he had a new job, was moving out of the area, and was optimistic about a fresh start.

Kenny first came to The INN in the Fall of 2020, when he began eating meals at the Mary Brennan INN soup kitchen. One of the volunteers suspected Kenny was homeless and referred him to the CTC. While there he revealed he once had a productive career as a delivery driver, but now was without a job and indeed homeless. He shared that his life had fallen apart because of substance abuse and he lost everything. However, he had been working hard to rebuild his life and was now sober for two years.

Over the following two years, Kenny was a frequent visitor to the CTC. He was still homeless and when he could, slept on a friend's couch. Other times he stayed at a county shelter. At times when space became available The INN provided him "respite stays" at a local hotel. Throughout this time (and this was during Covid) he persisted in looking for work as a truck driver/delivery man. A phone given him by The INN was invaluable as he fielded calls from potential employers.

The INN prides itself in being aware of and taking care of the "little" details. Such as providing a phone for Kenny, or when Kenny eventually found a job with a heating supply company, helping him with transportation to work until he received his first paycheck. And after he received that paycheck, helping him find a room to rent. Kenny proved to be a good employee. He left his home before dawn to be sure he got to work on time. He continued to visit the CTC for encouragement and guidance. He loved to tell stories. He offered to teach a staff member how to play the guitar! (Unfortunately, she had no musical ability.)

In 2023, Kenny received a call about a job he had applied for many years ago. It was a steady job with great benefits. It was in upstate New York. And even though he has moved out of the area, he promised to stay in touch with The INN.

We, like Kenny, are optimistic about his new start in life – he is resilient, hard-working and humble. We hope to see him again someday at the Center for Transformative Change, full of new stories and maybe carrying a new guitar.